

# TODAY'S IDM SOLUTION DESIGNED FOR HEALTHCARE

User Management  
for Healthcare Services



## INDUSTRY CHALLENGES

Ensuring secure user management can be difficult for healthcare organizations due to a high turnover rate and employment complexity. It is challenging for organizations to manage user accounts that require multiple roles and locations, such as a doctor who rotates between buildings, an employee who is also a student, or a remote healthcare worker. This can make it very difficult for the IT department to manually provision accounts and resources while ensuring the user has the correct access level. With today's challenges, a secure and automated user management solution is necessary for your healthcare organization.

## THE SOLUTION: HELLOID

HelloID is a full-fledged native cloud application. It automates the entire Identity lifecycle process within the healthcare industry. As a result, users get easy and secure access to their IT services, and the IT Departments are relieved of the burden of maintaining costly local hardware, software, and storage infrastructure.

With HelloID, there is no trade-off between cost savings and security. All HelloID tenants run in a maximum-security Azure environment, thoroughly checked by Deloitte Risk Services every six months. Plus, we offer a balanced growth path. HelloID is split into three modules, Account Provisioning, Service Automation, and Access Management. You are free to start with the module(s) of your choice.



## HELLOID HIGHLIGHTS

HelloID can provide solutions for many of the challenges that the healthcare industry encounters with their User Account Management process:

1

### SECURITY

Protect patient information.

2

### ACCURACY

Remove any potential human error from provisioning resources.

3

### COMPLIANCE

Remain compliant with healthcare laws and regulations (such as HIPAA).

## PROVISIONING

In the healthcare industry, the daily use of Personally Identifiable Information (PII) reinforces the importance of eliminating any potential errors when managing active and inactive user accounts. HelloID's Provisioning module allows your account management process to be fully automated by acting as a single source of trust by connecting to your personnel system and then pushes the appropriate data to downstream applications. User account creation, deactivation, and changes, including permission rights, are processed quickly, effortlessly, and flawlessly, compared to manual provisioning, where there can be delays, errors, and inconsistencies.

## SERVICE AUTOMATION

For the processes that can't be fully automated, you can use HelloID's Service Automation module to manage your resources via an employee self-service helpdesk. Service Automation module allows employees to request access to applications or resources via an online portal. Requests can be approved in one simple click. No matter your role in the organization, Service Automation by HelloID can help in your day-to-day tasks by streamlining, centralizing, and automating the things you need it to.

4.5 Star  
Rating on G2



[g2.com/products/helloid](https://g2.com/products/helloid)

## SIMPLIFIED ACCESS

HelloID's authentication and access policies limit potential data breaches by offering a secure, universal dashboard for all of your applications, accessible via Single Sign-On (SSO). Included in the 'out-of-box' HelloID package is Multifactor Authentication that you can implement for an additional security layer at both the dashboard and individual application level.